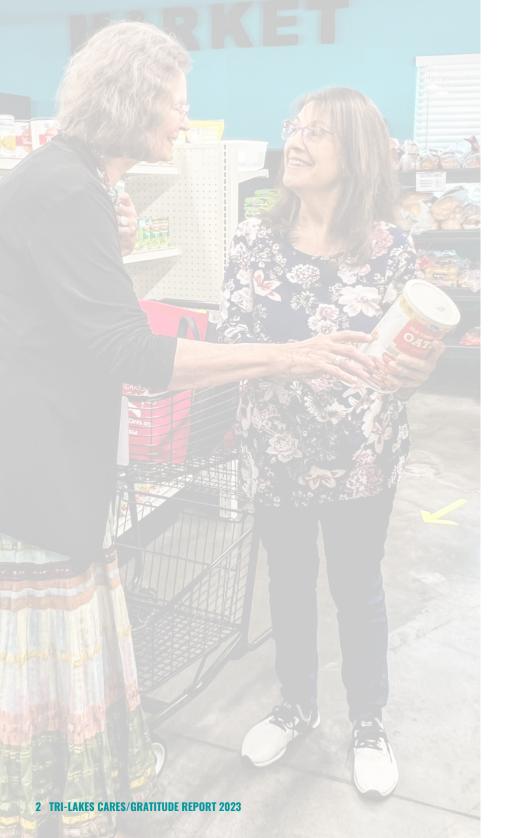




2023 GRATITUDE REPORT October 1, 2022 - September 30, 2023





## OUR USSUOM

Tri-Lakes Cares empowers families and individuals to reach toward a better tomorrow

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#### Dear Community Members, Donors, Funders, Volunteers, and Clients,

This gratitude report is a testament to our organization's unwavering commitment to providing essential services to our community. As we navigate the post-pandemic environment, Tri-Lakes Cares remains dedicated to addressing the increasing demand for food and financial assistance in northern El Paso County.

In 2023, we experienced a significant surge in clients. Since 2022, we have seen a remarkable 100 percent increase in the number of households shopping in our Market. This increase reflects the persistent challenges faced by our clients, compounded by the economic repercussions of the pandemic. Despite this, Tri-Lakes Cares continues to ensure those in need receive the support needed to weather these difficult times.

The rising cost of living, particularly soaring food prices, prompted us to adjust. Regrettably, we had to reduce shopping days from twice to once weekly and limit the quantity of food each client could obtain. This decision was a necessary response to the increased demand, underscoring the importance of continued support from our loyal contributors.

Additionally, the escalating cost of housing has made it unaffordable for many. We played a pivotal role and ensured our clients remained in their homes through our financial assistance programs. This achievement would not have been possible without the steadfast support from our donors and community partners.

As we acknowledge the challenges faced in 2023, we express our deepest gratitude to all those who have contributed to Tri-Lakes Cares. Together, we can continue making a meaningful impact on the lives of those we serve.



**Executive Director** 

HaleyChapen





















## IT TAKES A COMMUNITY

With your support, Tri-Lakes Cares served so many neighbors in need in Northern El Paso County!

853 households= 1505 individuals

How does that breakdown?

- 667 adults
- 449 youth
- 479 senior citizens

11,504

total encounters

"Let me begin by thanking you and the team for helping us. It's been a difficult season, but we can see the light at the end of the tunnel!"

- Alex, Client





Here's what I learned on a deep level about Tri-Lakes Cares. You all live up to your name. We were embarrassed to ask for help. We felt like we had failed. Everyone on the team, from the moment we walked in the door, showed that they really cared. You and the team were kind, compassionate, caring, and empathetic. We felt no judgement or shame. Your team's posture did healing for us.

- Georgia, Client

# NEIGHBORS HELPING Meighbors

I wanted to thank you again for helping us with the car. Because Tri-Lakes Cares helped us, things have finally begun to look way up for us! Not only was I able to start working again finally, which is also going great by the way, but we FINALLY got the tax return we've been fighting for two and a half years! We're just beyond grateful for the help because, without it, I wouldn't have been able to start work or pick up my boys. You helped us avert a giant disaster!

- Bewa, Client

Tri-Lakes Cares is much more than a food pantry. They get to know their clients and they provide health care services and help them address the real cause of their need for assistance. They do their best to help their clients keep working—for example, they will help them keep a vehicle running so they can get to their job. They have different strategies to help people who are temporarily in a bad situation versus clients who are suffering from generational poverty. They treat their clients with dignity and help them build self respect. They are truly good neighbors.

- James, Donor

I retired in 2022, and even though we had given philanthropically to Tri-Lakes Cares in the past, I saw an opportunity to give back to them in a more personal way. Even though I am a relatively new volunteer here, I find the team wonderful to work with, and see how much TLC is able to provide help and support to the community. The new market is amazing, and it is wonderful to see how generous all of the donating organizations are that support TLC. Thanks to the TLC team for all that they do.

- M. Volunteer

### STATEMENT OF ACTIVITIES ENDED 09/30/23

### STATEMENT OF FINANCIAL POSITION ENDED 09/30/23

REVENUE		ASSETS	
Value of donated goods & services received	\$882,593	Cash	\$159,346
Contributions	\$846,646	Investments, Short-Term	\$75,938
Grant revenue	\$674,608	Grants & contributions receivable	\$43,072
Investment and other income	\$137,812	Gift cards	\$4,115
Special event proceeds	\$63,623	Inventories	\$74,373
Total Revenue	\$2,605,282	Prepaid expenses	\$74,024
		Total Current Assets	\$430,868
EXPENSES			
Program Expenses		Investments, Long-Term	\$1,530,356
Family stabilization	\$808,463	Property & equipment, net	\$421,809
Pantry	\$ 782,417	Total Assets	\$2,383,033
Housing & Utilities	\$307,717		
Total Program Expenses	\$1,898,597	LIABILITIES & NET ASSETS	
		Current Liabilities	
Supportive Services		Accounts payable	\$51,575
General & Administrative	\$139,614	Accrued expenses	\$89,478
Fundraising & Development	\$334,337	Refundable Advance - Grants	\$90,252
Total Supportive Services	\$473,951	Total Current Liabilities	\$231,305
Total Program Expenses & Support Services	\$2,372,548	Net Assets	
Change in Net Assets	\$232,734	Board Designated	\$1,530,000
		Unrestricted	\$527,103
CHANGE IN NET ASSETS		Temporarily restricted	\$94,625
Net Assets, beginning of the year	\$1,918,994	Total Net Assets	\$2,151,728
Net Assets, end of the year	\$2,151,728	Total Liabilities & Net Assets	\$2,383,033



80% Total Program

Services

### Special Tranks MAJOR FUNDERS & DONORS CASH & IN-KIND, \$5,000 AND HIGHER

Anonymous (4)
Avalon Development Corporation
The A.V. Hunter Trust, Inc.
Bourbon Brothers Presents Boot Barn Hall
Bryan & Melissa Kavanaugh

Bucher Design Studio Care & Share Food Bank for Southern Colorado

Caren Lacy Ceres Foundation

Christian Brothers Automotive -

Monument

Colorado Housing & Finance Authority Colorado Springs Health Foundation Connie M. Schmidt Fund of Pikes Peak

Community Foundation
Dan & Jodie Boedigheimer
Eagle's Wings Charity Fund

El Paso County Colorado

El Paso County Community Development Block Grant

El Paso County Community
Investment Fund

El Paso County Community Services
Block Grant

El Pomar Foundation Empty Stocking Fund Energy Outreach Colorado FEMA - Federal Emergency Management Agency Foster Family Charitable Fund Geoffrey Michael Ashby Hamish Gray Heartland Connect Holy Trinity Anglican Church John & Penny LeNeveu Karen Kosiarek KeyBank - Northgate **Keysight Technologies** King Soopers - Monument Kroger - King Soopers Community Rewards Kum & Go Charitable Fund Kum & Go #0650 - Monument Lewis-Palmer School District 38 Monument Hill Foundation Natural Grocers - Monument Nutrition Camp School Foundation Palmer Lake Wine Festival LLC Panera Bread #202429 - Briargate Penrose -St. Francis Pikes Peak United Way Pilling Family Foundation Pro Line Painting



Robert H. Gibbs & Camilla Bicknell Russell Grinnell Memorial Trust Safeway - Monument Scott & Lisa Colyer Sprouts #329 - Northgate St. Peter Catholic Church The Bruni Foundation The Larson Foundation The Lillis Foundation The Ralph and Dorothy Family Trust Town of Monument Trail Head Institute Tri-Lakes Cruisers Tri-Lakes Dynamic Rotary Club TSI - Colorado Virginia W. Hill Foundation Walmart Store #3227 - Monument WaterStone Woodford Manufacturing -**Employee Giving Program** 



Woodford Manufacturing Charities, Inc.