

# CODE OF CONDUCT

Tri-Lakes Cares' (TLC) code of conduct is a collection of core principles that everyone within our community is expected to abide by in their interactions with others. In doing so, we believe that we can develop strong relationships with those around us. We commit to living out our code of conduct and reserve the right to be treated in the same way. Choosing not to abide by the code of conduct in all interactions with TLC staff, volunteers, and clients may lead to the future denial of services.



## Safe

Tri-Lakes Cares is a safe space for all clients, volunteers, and employees. As such, there is zero tolerance for individuals that choose to compromise the physical safety of those around them.



## Respectful

Tri-Lakes Cares is mindful of the feelings, wishes, rights and traditions of others. We appreciate the individuality of others and the inherent value that goes along with being human. Because of this, TLC prioritizes treating others with equal care and concern both with our words and actions.



## Honest

Tri-Lakes Cares prioritizes truth in any and all interactions. With communication being such an important aspect of what TLC does, all staff, volunteers, and clients aim to communicate truthfully in all correspondences and relay decisions in a clear, concise manner.



## Cooperative

Tri-Lakes Cares is a collection of community members aimed at achieving the highest possible good for those in need. As such, we seek to productively collaborate with one another to accomplish our goals.



## Open-minded

Tri-Lakes Cares is a solutions-oriented organization that is willing to think outside of the box in order to arrive at the best possible outcome for those involved. We are quick to listen and slow to speak in the hopes that entertaining an abundance of options can lead us to a better decision being made.



## Optimistic

Tri-Lakes Cares chooses to view all interactions and engagements through an optimistic lens. We aim to achieve this by keeping an eye toward the future that is yet unwritten while being willing to make the small, positive decisions that lead to a brighter outcome down the road.

