



TRI-LAKES CARES STAFF



Haley Chapin
Executive Director

Haley has served as the Executive Director since March 2010. Her personal mission statement shapes her approach to her role at TLC: *It is the ultimate self-fulfillment to combine passion and contribution, leaving a lasting impression on society.* She works toward TLC's greater success through active engagement with the community, growing programs, and improving organizational structure to allow staff and volunteers to deliver services in a more effective way. Under Haley's leadership, TLC has achieved Nonprofit of the Year twice (2010 & 2012) in the Tri-Lakes region

Haley has been employed in the non-profit sector since 2007, developing a strong sense of dedication to helping those in need. Her efforts have been recognized by Colorado Springs Business Journal, awarding her the prestigious Rising Star award in 2016. She has also been nominated for the regional Athena Award, which honors women leaders. Among the many avenues that she invests in the community, Haley participates as a board member of the Colorado Community Action Association, board chair for FEMA allocations board for El Paso and Teller counties and a volunteer for Junior Achievement.

Haley's passion for horseback riding led her to become a certified instructor through the Professional Association for Therapeutic Horsemanship and the Certified Horsemanship Association, equipping her to teach able-bodied and special needs riders. She and her husband Seth enjoy camping, travel, and time with family and friends.



Kim Whisenhunt
Operations Manager

Kim, a 30 year Monument resident, started at Tri-Lakes Cares as a volunteer in 2008, joined the staff as a Case Manager in June 2013, and recently became the Operations Manager in June 2014. Kim suffered kidney failure some years ago, which resulted in a kidney transplant in 2009. Her social worker during the 8 years of her illness had such an impact on Kim and her family that she decided to make social work her life's mission. She has a B.S. in Human Services. Kim's desire to "give back" includes volunteering with CASA as well as two advisory boards for El Paso County. Born in Banbury England, her parents moved to the U.S. when she was 3. Kim and her husband Ed married in 1995, and have 2 adult sons. In her free time she most loves to spend time with her family and take road trips.



Sabrina Pacheco
Case Manager

Sabrina moved from Denver to Colorado Springs in 2015, where she fell in love with the tight knit community. She joined Tri-Lakes Cares as a Case Manager in November 2017, while pursuing her degree in Human Services through CSU Global. She brings over 8 years of experience working with families in the foster care system, Public Health and nonprofit organizations. Her passion is working to strengthen families and creating supportive, caring environments for those who need it most.

In her free time, Sabrina loves cooking and trying new recipes with her teenage daughter Andrea, or watching SpongeBob with her stepson Alex. She also enjoys watching comedy shows with her husband Rafael and finding new places to drink coffee!



Paula Blair
Case Manager

Paula has lived in Colorado for 39 years. Though not a native, she feels grounded here with the natural beauty and the fine folks. She holds a Bachelor of Science degree from Colorado State University and has 35 years of experience in the Human Services and Event Coordination careers. A favorite part of her career has been networking less fortunate folks to community resources to realize their potential, reach success, and feel empowered in their lives. Her career has spanned over 21 years with El Paso County Human Services and the Pikes Peak Workforce Center.

Paula, raised in a Marine Corps family, has had the privilege of living all over our great nation. She is a happily married "newlywed" of 13+ years to her best friend, Bill. She loves critters of all kinds but has a special affection for dolphins. She enjoys cooking, music and dancing, exploring, hiking, and is a horror movie buff. She excited to begin a new "leg of her life journey" serving the people of Tri-Lakes!



Michèle Palmer
Food Programs Manager

Michèle has called Colorado home since 1999. Passionate about people and the planet, she received her MBA with an emphasis in Environmental and Social Sustainability from Colorado Technical University in 2012. She hopes to bring her knowledge and passion to her position and implement programs which will help people help people, and people help themselves. She is awed by the generosity and the love the Tri-Lakes Area has for its community. She first came to TLC in Fall, 2016 as a Pantry volunteer.

Michèle, the mother of two daughters and two sons, recently moved to her 5-acre homestead in Black Forest, where she likes to hang out with her family and friends, her horses, dogs, and cats. She hopes to start a garden this spring (not an easy task at 7,500') and live off grid someday. She enjoys trail riding, camping, fishing, country music, and line dancing.



Cindy Stickel
Nurse

Nurse Cindy has a B.A. in Nursing from Augustana College in Sioux Falls, SD. She has lived in CO since 1980 and has been a Registered Nurse for 34 years. Her nursing experience includes community health, school nursing, and chronic disease care coordination. She is currently employed by Penrose-St. Francis as a Faith Community Nurse, has a passion for promoting health and wellness, and is very excited about the opportunity to be part of the Tri-Lakes Cares team.

She and her husband Shawn have lived in the Monument area since 2010 and have two grown sons and 4 grandchildren. In her spare time Cindy keeps busy with church activities, hiking, sightseeing, piano, photography, and spending time with family and friends.



Tammy Maxwell
Programs Manager

Tammy joined the staff at Tri-Lakes Cares in July 2017. Born in Ontario, Canada, she was raised in Florida, where she received a BA in Liberal Arts from the University of Florida and continued working there for 7 years. Once she moved to Colorado 21 years ago, she has volunteered for the Lewis Palmer School District, her church, and TLC. Having always been passionate about giving back to her community, she is excited about being a part of the TLC team.

Tammy and her husband, John, have two adult children, a son and a daughter. She loves spending time with her family and friends, also hiking, kayaking, traveling and reading.



Kelly Bryant
Volunteer Manager

Kelly joined Tri-Lakes Cares in January 2015. Having been a long-time volunteer in the area, she completely believes in the idea of giving back to one's community, and is thrilled to have this opportunity to be part of the Tri-Lakes Cares team! She has an extensive background in volunteer management, active in the Lewis Palmer school system and her church for many years. In addition, she is currently on the PRHS Foundation, as well as the PRHS Parent Advisory Council. Most recently Kelly worked as the Monument Site Coordinator for the Children's Literacy Center, a non-profit organization in Colorado Springs.

Kelly grew up in neighboring Black Forest. After living and working in Denver for a number of years, she and her family returned to the Tri-Lakes area in 1999. Kelly and her husband, Ken, have two adult children. Kelly is an avid Broncos fan, enjoys reading, camping and spending time with her family.



Christine Bucher
Development Manager

Christine, joining TLC in January 2016, brings over 10 years of experience in the non-profit world including donor management, grant writing and special event management. Here in Colorado Springs she has worked for Easter Seals Southern Colorado and Ecumenical Social Ministries (ESM). She is a member of the Association of Fundraising Professionals (AFP) which fosters development and growth of fundraising professionals and promotes high ethical standards in the fundraising profession.

A self-described "Air Force" brat, Christine has lived in a number of places in the U.S., and spent many summers in Germany visiting family. She moved to Colorado 15 years ago from the Baltimore-Washington D.C. area. She has a BA in Russian Area Studies and an Associate of Science in Multimedia and Website Design. She has a varied range of interests including birding (she currently is the President the local Audubon Society chapter), reading, spending time with family and friends, walking, the fine arts and good food. She especially enjoys travel and her current bucket list includes a cruise to the Norwegian fjords and an African safari.



Francisca Blanc
Development Associate

Francisca comes to TLC with 10 years of experience in Utah's non-profit sector, including advocacy, communications, marketing, event planning, grant writing, fundraising, crowdfunding, and corporate financial support. She holds a BA from University of Utah in Political Science and Mass Communication. Throughout her professional career and volunteerism, she has been engaged in issues pertaining to affordable housing, landlord/tenant relations, homelessness, civil rights, mental illness and substance abuse causes.

Originally from Eastern Europe, Francisca fell in love with the Rocky Mountains, Southern Utah and San Rafael Swell. She loves to hike, spend time outdoors, pay attention to all arts, and paint when is needed. Francisca, a Colorado resident since Oct. 2016, is looking forward to exploring Colorado's beautiful outdoors and getting to know its people.



Julie Brown
Grants Associate

Julie grew up in Colorado and is passionate about making a positive impact within her community. She graduated from the University of Colorado at Colorado Springs with a BA in Sociology and plans to earn a Master's Degree in the same field with an emphasis in nonprofit management. She has been very dedicated to applying her skills in nonprofit human services and is so excited to be a member of the Tri-Lakes Cares Team! She has previously held an internship with Volunteers of America in Denver and has been volunteering with us since November 2013. When she's not studying or volunteering, she loves to cook, spend time with her family, and raise her Australian Shepherd.



Cindy Alvarado
Finance Assistant

Cindy started as a volunteer at Hangers to Hitches in October 2011. Born in British Columbia, Canada, she was raised in California and moved here in May of 2009. Her parents also moved to the Tri-Lakes area so they could enjoy their granddaughters, Isabella and Sierra. Cindy received her Associates Degree in Business Administration at Santa Barbara Business College and since 1998 has owned her own bookkeeping business. In April of 2013 she took on the Financial Assistant position at Tri-Lakes Cares and considers herself to be blessed to be counted among the volunteers and staff of such an amazing organization that has such a deep and positive impact on her community. For fun she loves shopping, taking walks, riding bikes, camping with the girls and enjoying their animals. In 2013 she married her best friend Jasen Alvarado, an Elementary School Teacher in District 49.



Heidi Truty
Administrative Assistant

Heidi, an Illinois native, has a BA in English from Wheaton College, and an MA in Public Administration from the University of Illinois. For the last 15 years, she has worked in various library settings, most recently as an archivist and administrator for a literary research collection at Wheaton College. In 2013, Heidi left her lifelong Wheaton home and moved with her husband Chris to Monument. Looking for ways to get involved in the local community, Tri-Lakes Cares was the first place she contacted, and started volunteering in September 2013. She joined the staff in March 2014, and is grateful for the opportunity to contribute more deeply to this tremendous organization.

Chris and Heidi have three adult children who all enjoy visiting Colorado (and the golden doodle they decided their mother couldn't live without). In her spare time, Heidi is a member of the Tri-Lakes Women's Club, and enjoys music, reading, gardening, hiking and travel.