

Our Mission:

Tri-Lakes Cares is a community-based, volunteer-supported resource center whose purpose is to improve people's lives through emergency assistance, self-sufficiency, and relief programs.

Over the past thirty years, Tri-Lakes Cares has served thousands of individuals and families in our community. On their behalf, the Board of Directors extends our gratitude to all of the staff, volunteers and community members who have supported and continue to help so many of our neighbors in their times of need.

As you may or may not know, it is the charge of the Board of Directors of all non-profit agencies:

To ensure that the mission of the organization is fulfilled and to make sure all funds associated with that mission are judiciously overseen.

With that in mind, the Board has had to make a very difficult and emotional decision. The Hanger's to Hutches contribution supporting the mission of TLC in the Tri-Lakes Community has sharply declined since last October.

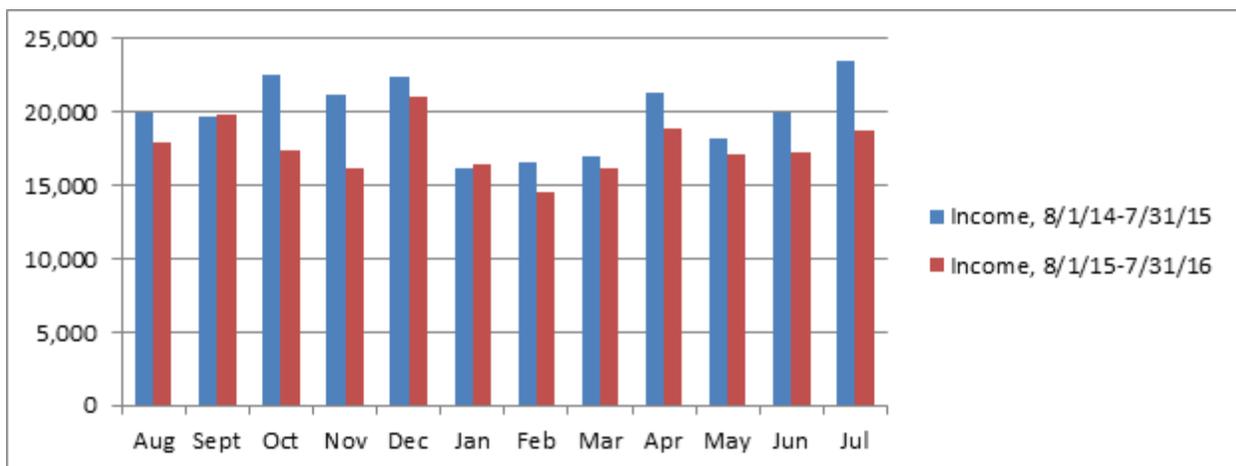
Therefore, to protect the financial ability of TLC to provide emergency assistance, self-sufficiency and other relief programs to the Tri-Lakes Community, the TLC Board has unanimously decided to close Hanger's to Hutches when its lease expires on October 30, 2016.

The Board made this decision after a year of deliberations. Trying to find a viable alternative has been sincere, ongoing and frustrating. Following many valuable suggestions from the leadership staff, the Board has:

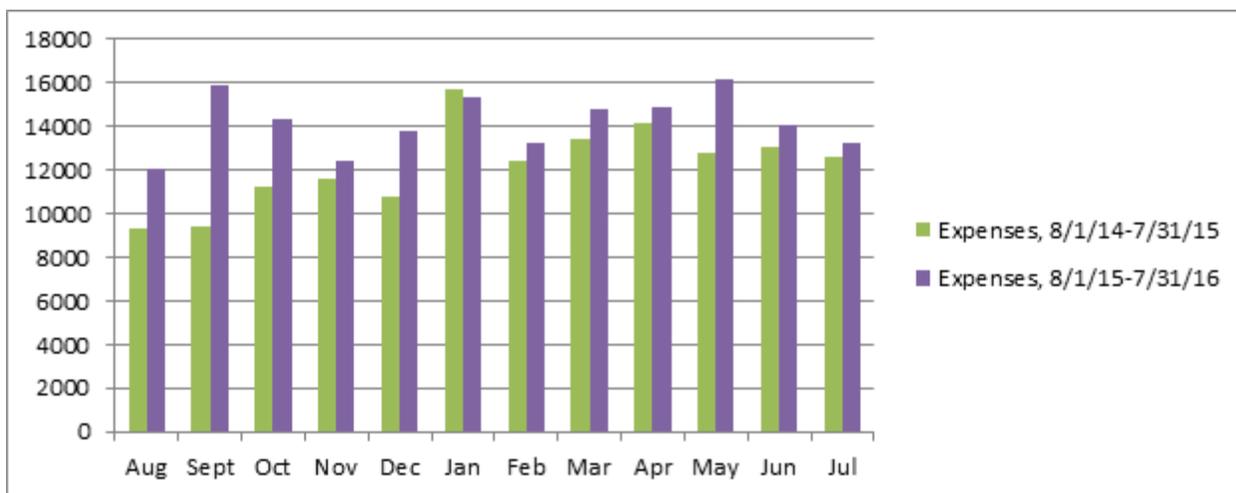
- Entertained very costly proposals for building a new facility
- Authorized increasing funds for advertising
- Authorized additional paid staff
- Invested in additional rent to increase intake and sales space
- Set aside funds for site improvement
- Authorized grant proposals for Hangers to Hutches operations
- Worked diligently with a local realtor to find a suitable new site to replace our current location with its expiring lease.
- Examined at least six properties and for each "crunched the numbers" to see if they were structurally and financially feasible.
- Examined possibilities for extending/renewing the lease on our present facility.

At the same time--and even with the professional and exemplary efforts of the H2H Staff and Volunteers-- the impact of Goodwill, the sidewalk construction on Jefferson Street and other challenges have all led to a decrease in patronage and an overall pattern of increased expenses and decreased income.

INCOME



EXPENSES



So, in the end, the Board’s decision needed to return to our mission and our clients. In order to keep H2H open we would have had to take away budgeted funds from other Tri-Lakes Cares Client Programs to cover expenses associated with H2H. Unfortunately, it became clear that H2H was no longer a viable and sustainable revenue source that supported our core mission.

The Board explicitly recognizes—evident in our mission statement—that volunteers have always supported the work of Tri-Lakes Cares. Our community, and especially those finding themselves in need, have benefited from the precious time and tremendous talents that the more than 100 Hangers to Hutches volunteers have donated over the years. It is the fervent hope of the Board that they will continue to be a part of the Tri-Lakes Cares organization and our Volunteer Manager will work diligently to find other meaningful and mission-related positions for all of our valued volunteers.

Again, closing Hangers to Hutches will leave a hole in the heart of our community and a profound sense of regret on the part of staff, volunteers and members of the Board of Directors. However, we know with your support, we can continue to fulfill the Tri-Lakes Cares Mission for our community and for our clients.